Alerts

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What are alerts?

There are seven alerts in Trakngo.

Speed alert: This will alert you if a vehicle goes above a set speed.

Service alert: This will alert you if a vehicle needs to be serviced.

Temperature alert*: This will alert you if the temperature of a vehicle between goes outside of a set range. Note: this requires a temperature probe to be installed in your vehicle.

Tamper alert*: This will alert you if the tracker was unplugged from your vehicle.

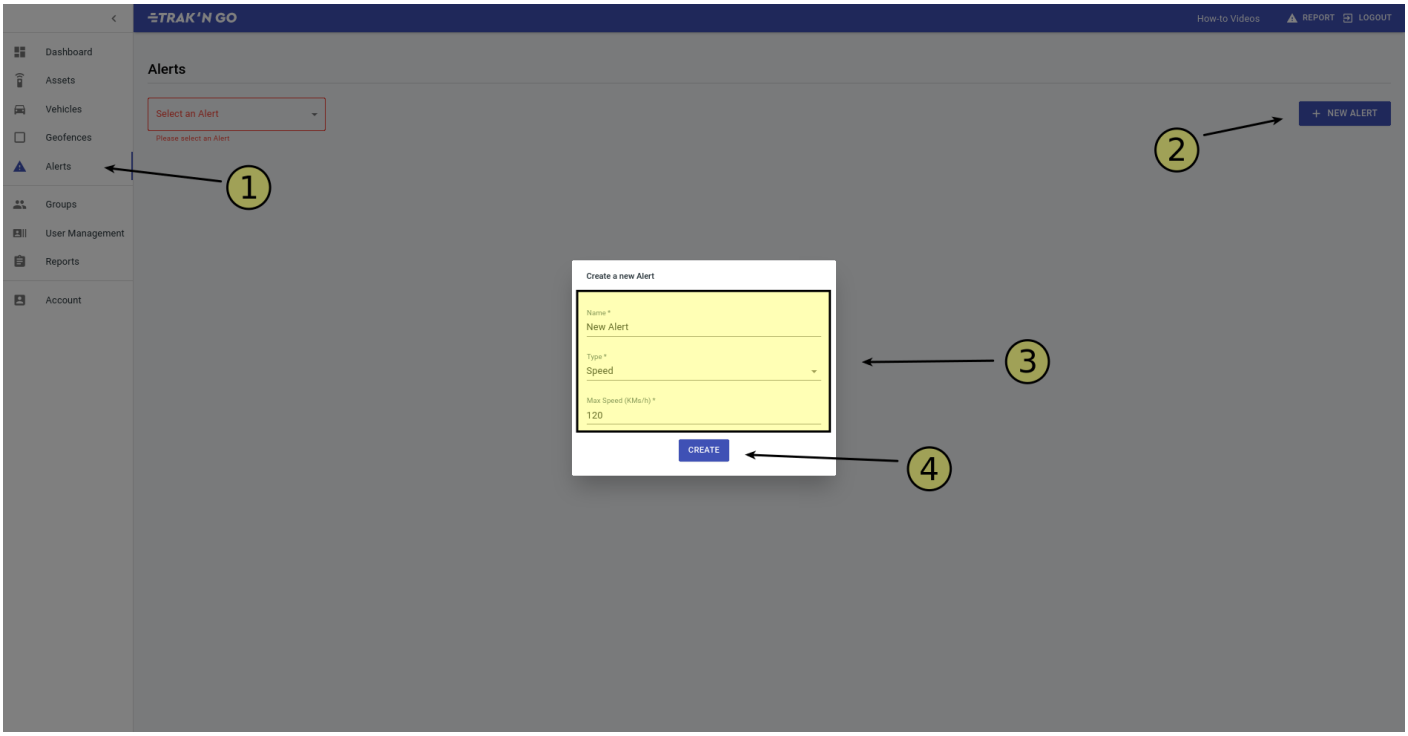
Stolen alert: This will alert you of any activity on a vehicle. It cannot tell you whether you vehicle is being stolen. Only assign vehicles that you know to be stolen.

Towing alert: This will alert you if a vehicle is being towed.

Offline alert: This will alert you if a vehicle was offline for more than a set number of hours.

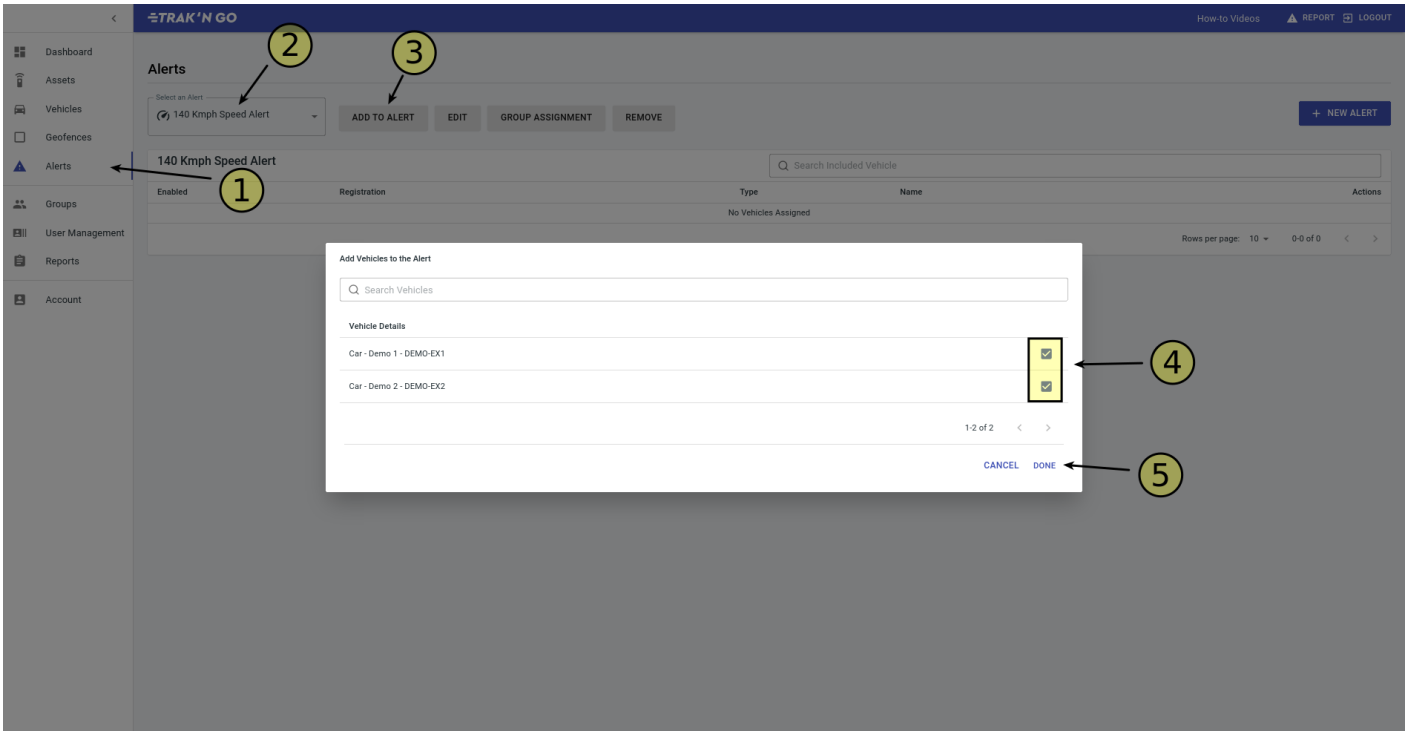
* : Appropriate tracker and/or accessory required.

How to create a alert?



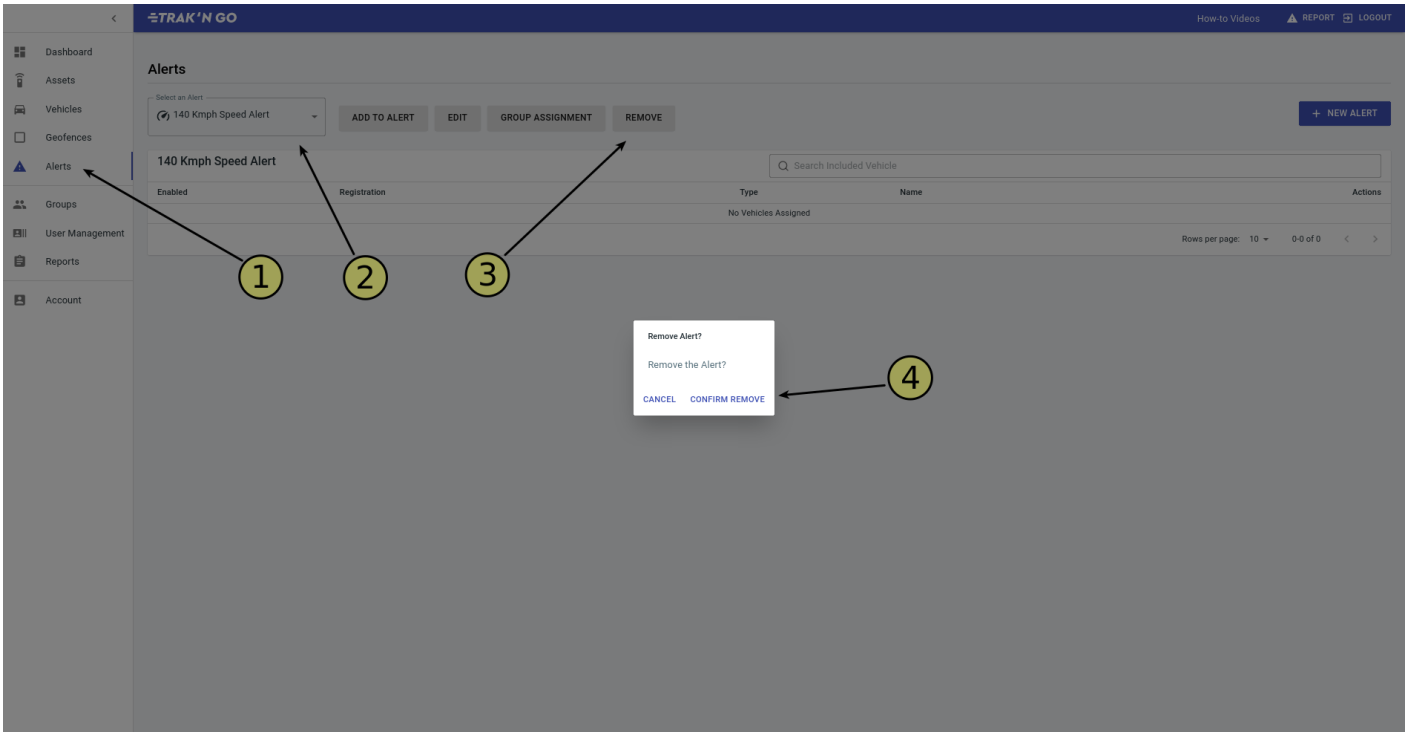
1. Make sure you are on the Alerts page.
2. Click NEW ALERT button.
3. Fill in the details.
4. Click CREATE to finish creating the alert.

How to assign vehicles to an alert?



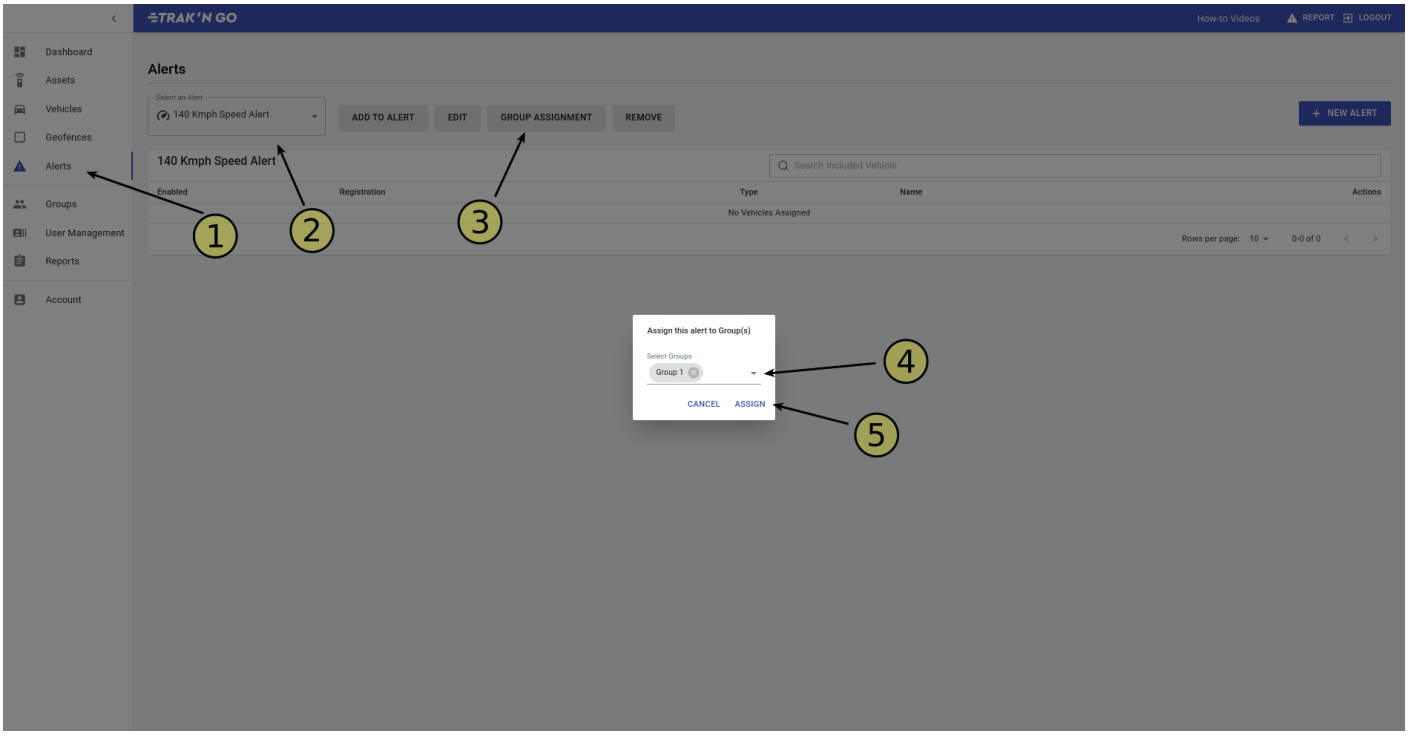
1. Make sure you are on the Alerts page.
2. Select an alert from the drop down to open it.
3. Click ADD TO ALERT button.
4. Select the vehicles that you want to add.
5. Click DONE to save the changes.

How to delete an alert?



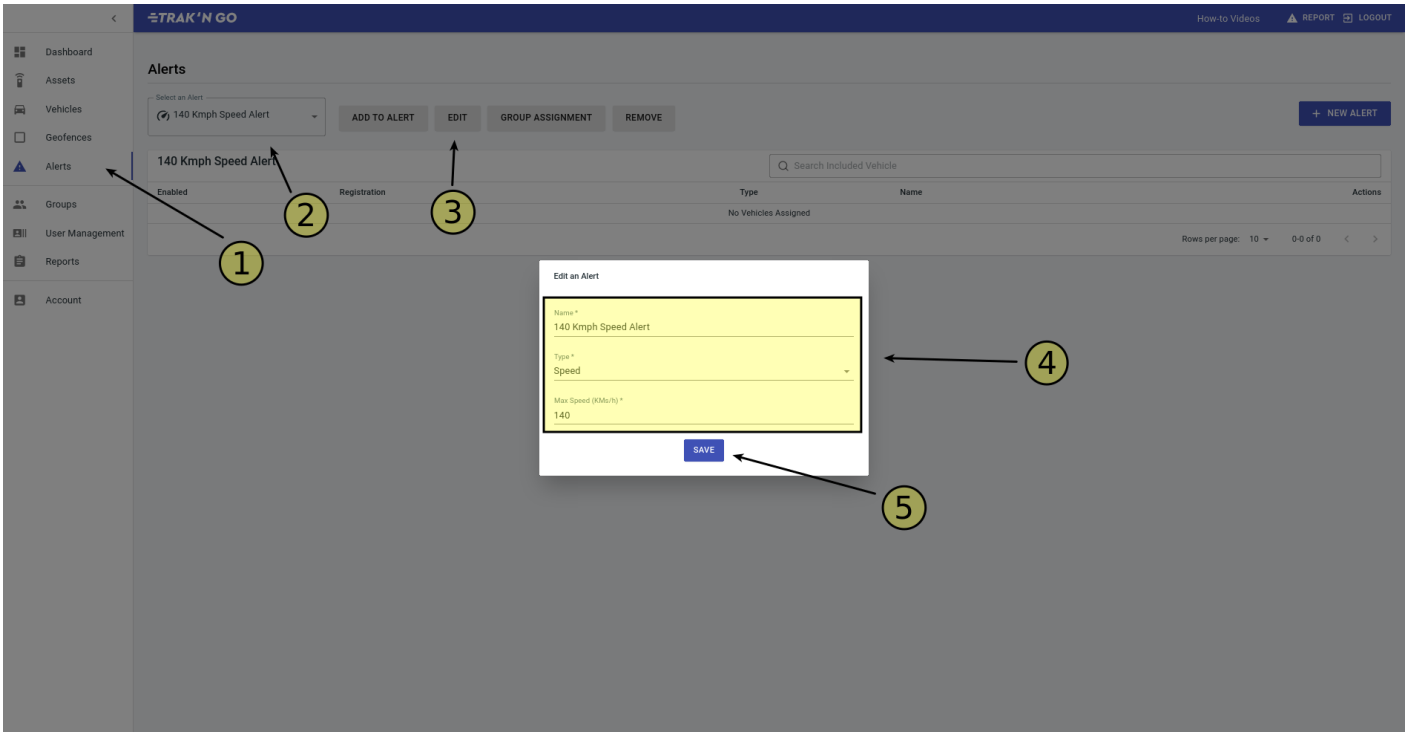
1. Make sure you are on the Alerts page.
2. Select an alert from the drop down to open it.
3. Click REMOVE button.
4. Click CONFIRM REMOVE to delete it.

How to add an alert to a group?



1. Make sure you are on the Alerts page.
2. Select an Alert from the drop down to open it.
3. Click GROUP ASSIGNMENT button.
4. Select the groups that you want the alert to be in.
5. Click ASSIGN to save the changes.

How to edit an alert?



1. Make sure you are on the Alerts page.
2. Select an Alert from the drop down to open it.
3. Click the Edit Button.
4. Make the desired changes.
5. Click SAVE to save the changes.

How to remove one vehicle from an alert?