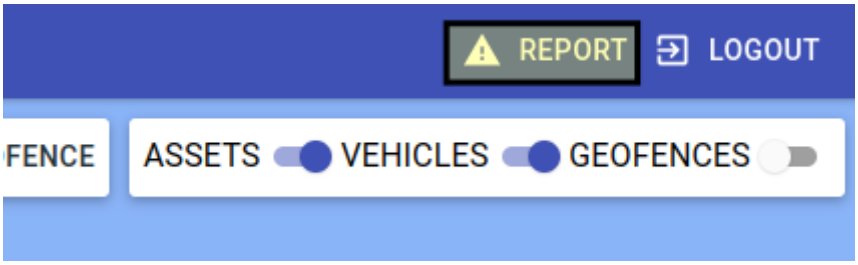
Welcome to the trakngo wiki

Following are all the articles in this wiki. You can look through them or use the search bar above.

NOTE - If you want to make a suggestion or report an error, please use the REPORT button located in the top right corner of trakngo.



Pinned Articles

- Mobile Installation Guide

Website

Dashboard

- Vehicles
  - How to view a vehicle on the map?
  - How to replay the route of a vehicle?
  - How to export a replay route of a vehicle?
  - How to Immobilise/mobilise or door lock/unlock a vehicle?
  - How to see the movement history for a day?
- Geofence
  - How to create a geofence?
  - How to view a geofence on the map?
  - How to edit a geofence?

- Asset
  - How to view an asset on the map?

Assets

- What are assets?
- How to edit an asset's information?
- How to add an asset to a group?

Vehicles

- How to edit a vehicle's information?
- How to add a vehilce to a group?
- How to assign a key to a vehicle?
- How to immobilise a vehicle from the vehicles page?

Geofences

- What are geofences?
- How to assign vehicles to a geofence?
- How to delete a geofence?
- How to add a geofence to a group?
- How to change notification time for a vehicle inside a geofence?

Alerts

- What are alerts?
- How to create a alert?
- How to assign vehicles to an alert?
- How to delete an alert?
- How to add an alert to a group?
- How to edit an alert?

Groups

- What are groups?
- How to add users, vehicles, assets, geofences or alerts to a group?

User Management

- How to add users or send an invite?
- How to change user's details?
- I send invite to wrong email, what do I do?
- How to send a password reset email?
- How to add a user to a group?
- How to delete a user?

Reports

- What is a Movement Report?
- What is a Vehicle History Report?
- What is a Temperature Report?
- What is a Notifications Report?
- What is a Geofence Report?
- What is a Alert Report?
- What is a Stationary Report?
- What is Vehicle Summary report?
- How to generate a report?
- How to filter results of a report?
- How to export a report to pdf or csv?

Account

- How to set your notification preferences?
- How to verify you mobile number?
- How to change company profile?

FAQ

- How to show or hide all vehicles/geofences/assets from the map?
- How to add the website to your mobile's home screen?

Hardware

- Wired Trackers
- OBD Trackers
- Temperature Probes
- iButtons (Driver Authentication)
- Asset Trackers

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